

Marine Rescue Technologies Ltd
Marshall House, Zarya Court
Grovehill Rd, Beverley
HU17 0JG
United Kingdom
Tel: +44 01482 579 300

SMRT V100 Recertification Requirements, Warranty and COVID-19 Update

Dear SWFPA members,

James Buchan has asked if I could confirm the servicing and recertification requirements for the sMRT V100 Personal Locator Beacons (PLB) that were supplied to SWFPA members in 2019. Annual recertification is not a legal requirement, it is our recommendation as the manufacturer. Traditionally, PLB manufacturers have only serviced or repaired units when returned to them due to damage or failure. Damaged and malfunctioning units are often not picked up unless a strict testing regime with specialised test equipment is followed. All SOLAS approved lifesaving equipment mandates an annual inspection and as a responsible and leading Man overboard (MOB) equipment manufacturer we have applied the same safety standard. By performing the servicing & recertification of all sMRT equipment in this way, we ensure that dedicated, fully trained personnel perform all service activities in a consistent, professional and expedient manner. The annual service and certification then gives the PLBs an additional 12-months warranty.

The sMRT V100 PLBs come with a 5-year battery life, however, a recertification and battery change will be required if the PLB is activated for a sustained period time (>15mins).

As part of the supply agreement for the sMRT V100 to SWFPA members, you will have an exclusive recertification and service rate of £50.00 excl. VAT, reduced from the RRP of £105.00 excl. VAT. For more information on what is included in the annual recertification please visit <https://www.mrtsos.com/product-servicing>.

To facilitate a quick turnaround on the service and recertification of your sMRT V100 PLBs, we were planning to have a technician stationed in Fraserburgh for two x one-week stints this summer. Obviously, the current COVID-19 issue does present a problem with travel and work restrictions. However, in line with the recent MCA statement allowing a 6-month extension to the current certification period of SOLAS equipment because of COVID-19, we will offer a similar extension to the sMRT V100s that SWFPA members which will extend the certification date and warranty for an additional 6-months from the silver date label on your PLB, which will take us to the end of the year and allow us to reschedule a time for a technician to be at your location once the situation permits.

If you do have any questions or would like clarification on the above, please do not hesitate to contact me direct via the details in the footer below.

Yours Sincerely,



Courtney Tarbotton
Marine Rescue Technologies Ltd.
courtney@mrtsos.com

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